



Power of Payment Integrity

Conference Agenda

Nashville, TN | April 21–23, 2025

Save your seat

Monday, April 21, 2025

AC Hotel Nashville Downtown | 4:30 pm – 8:00 pm

Guest arrival + Registration

Welcome Reception

Tuesday, April 22, 2025

AC Hotel Nashville Downtown | 8:00 am – 5:00 pm

Breakfast + Registration

Welcome Address

Presented by Jeff McNeese, CEO, ClarisHealth

Opening Keynote

Together We Wheel

Presented by Kyle and Brent Pease

In this heartfelt keynote the Pease brothers entertain audiences with stories about growing up Peasey, what it means to live a life doing all within your power to succeed, all while ensuring no single person is ever left on the sidelines. And, by illuminating and including individuals with disabilities, they were able to find and reveal who they truly are.

Special Report

State of the Industry

Morning Break

Breakout Sessions + Lunch

Futurist Track:

On the Edge of Payment Integrity Innovation

Analysts, PI innovators, and other industry thought leaders explore the future of payment integrity.

For: PI Leaders, Executives, Strategy/Innovation, ASO Group Management

Topics:

- Will generative A.I. disrupt payment integrity? Expert-led discourse across analysts, disruptors, health plan AI leaders, PI leaders
- Will post-pay ever go away? PI leaders debate the realities of claims accuracy, and whether cost-avoidance can ever fully prevent improperly paid claims
- Blue Sky PI: Re-engineering the relationship between providers, payers, and members

Payment Integrity Admin Costs Track:

Bending the Curve

Exploring the levers impacting PI admin costs: people, process, technology and partners.

For: PI Leader, Executives, PI Operations

Topics:

- Case Study: Optimal payment integrity operational models and correlating strategies
- Engineered for efficiency: Key learnings for process optimization
- Cost-benefit and risk analysis: The ascent of the PI partner role as a “white box”. What it means and how value can be measured.

Data Management Track:

Creating a Single Source of Truth

How to break down data silos and effectively leverage data to drive value.

For: IT, Data SMEs, Reporting Leads

Topics:

- Claims data management with Payment Integrity partners: What should you be accommodating? Is a data standard possible? What are the true costs and considerations surrounding vendor-requests for unique claim data requests?
- KPIs to consider: Developing reports that shape your program
- How to: Using data to transform Payment Integrity into a strategic asset.

Afternoon Break

Panel: History of Payment Integrity

Panel: This is My “Why”

Wednesday, April 23, 2025

AC Hotel Nashville Downtown | 8:00 am – 5:00 pm

Breakfast

Pareo Spotlight:

The future of your Payment Integrity operating system

Outsource vs. Insource

Morning Break

Breakout Sessions + Lunch

Stakeholder Engagement Track:

Honing Your Competitive Edge

Leveraging peer best practices, your payment integrity data and emerging trends you need to know to shape your stakeholder engagement strategy.

For: PI Leaders, Provider Relations, ASO Group Management

Topics:

- Proactively communicating value to your ASO clients: What you need to know, and do, now to align
- ASO PI Vendors: Trends on the horizon that impact operational process and PI strategies
- Provider relations management: Tactics to leverage data and earn your seat at the contracting table

Audit Best Practices Track:

More Recoveries and Beyond

Practitioner sessions promoting best practices for pre- and post-pay audit programs.

For: PI Team Leaders, Lead Auditors

Topics:

- Building your 2026 audit plan: A workshop focusing on trends, audit types to consider, and best practices from your peers. Government and Commercial cohorts gather to share and develop audit plan ideas.
- Case Study: Successful prepay programs and provider communication best practices

Pareo Superuser Track:

Your Health Plan’s MVP

Exclusively for Pareo Superusers. Exploring the key features clients should be using, platform best practices, and future enhancements.

For: Pareo Superusers and System Admins

Topics:

- Defining the Superuser: Your role, your resources, and the key impact you make
- Harnessing the power of data: Pareo’s powerful data management capabilities and supportive services that help maximize Pareo. Learn how you should be using key features like Exclusions and Org Management and best practices that ensure you make the most of Pareo.
- Designing the future: Exclusive access to Pareo’s upcoming enhancements and the opportunity to vote on improvements that will drive the most value for your organization

Afternoon Break

Debate:

Will Post-Pay Ever Go Away?

Closing Keynote

The Future of Payment Integrity

Closing Night Party

Assembly Food Hall – Skydeck | 6:30 pm – 10:30 pm